

Data Center

- Diesel generator
- N+1 redundant HVAC system
- Anti-static environment
- Triple power feeds, UPS
- N+1 cooling units
- MGE UPS battery backup

Network

- 10 Gigabit Ethernet Core
- All switch based internal network
- 100% network uptime guarantee
- Current generation Terrathon class routers with terrabit routing capacity.
- Backbone connections from Level 3, MCI, and Time Warner
- Over 300 direct private peering relationships to ensure the best delivery of your traffic
- Over 47 Gbps in total bandwidth capacity
- Servers are placed in segmented network
- 100Mbps port, fully burstable

Security

- 24x7 security guard and staff monitoring
- Video camera surveillance and recording
- Biometric security systems
- Multiple security checkpoints
- Keycard entries throughout the data center
- Minimum six month recording of video and access logging

Administration and Support

- Emergency patch installation
- 2 hour hardware repair guarantee
- MRTG bandwidth monitoring
- Continuous service level monitoring
- Full root access
- DNS management
- 24x7 network monitoring
- 24x7 toll-free technical support

